

REAL WORLD TESTING RESULTS REPORT

GENERAL INFORMATION

Plan Report ID Number:	
Developer Name:	ezCaretech Co., Ltd.
Product Name(s):	BESTCare
Version Number(s):	2.0G & 2.0B
Certified Health IT Product List (CHPL) Product Number(s)	15.04.04.2610.BEST.02.00.1.200604 15.04.04.2610.BEST.02.00.1.180423
Developer Real World Testing Plan Page URL:	https://www.ezcaretech.com/english/onc/onc.html
Developer Real World Testing Results Report Page URL:	https://www.ezcaretech.com/english/onc/onc.html

SUMMARY OF TESTING METHODS AND KEY FINDINGS

The real world testing demonstrates that BESTCare 2.0G and 2.0B solutions are compliance with below criteria against which is currently certified.

- 170.315(b)(1) Transition of Care
- 170.315(c)(1) CQMs – Record and Export
- 170.315(c)(2) CQMs – Import and Calculate
- 170.315(c)(3) CQMs – Report
- 170.315(f)(2) Transmission to Public Health Agencies – Syndromic Surveillance
- 170.315(f)(4) Transmission to Cancer Registries

The testing demonstrated that:

1. Regarding with (b)(1),
 - a. Providers using Transition of Care features in the production environment were able to generate CCDA document.
2. Regarding with (c)(1), (c)(2), (c)(3),
 - a. Providers using CQM features in the production environment were able to generate QRDA1 and/or QRDA3 files for CMS measures.
 - b. Providers were able to upload QRDA1 files and download QRDA1 and/or QRDA 3 files.
3. Regarding with (f)(2),
 - a. Providers were able to generate information required to be transmitted to Syndromic Surveillance registries.
4. Regarding with (f)(4),
 - a. Providers were able to generate information required to be transmitted to Cancer registries.

We did not observe any non-conformities or challenges during the testing.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY



(USCDI))

Both required and voluntary standards updates must be addressed in the Real World Testing plan. Real World Testing plans must include all certified health IT updated to newer versions of standards prior to August 31 of the year in which the updates were made.

Indicate as to whether optional standards, via SVAP and/or USCDI, are leveraged as part of the certification of your health IT product(s).

☐ Yes, I have products certified with voluntary SVAP or USCDI standards. (If yes, please complete the table below.

☒ No, none of my products include these voluntary standards.

Standard (and version)	
Updated certification criteria and associated product	
CHPL Product Number	
Conformance measure	

Care Setting(s)

The expectation is that a developer's Real World Testing is conducted within each type of clinical setting in which their certified health IT is marketed. Health IT developers are not required to test their certified health IT in every setting in which it is marketed for use.

List each care setting that was tested.

BESTCare modules is supporting ambulatory outpatient clinic settings and inpatient hospitalized settings.

Metrics and Outcomes

Measurement /Metric	Associated Criterion(a)	Relied Upon Software	Outcomes	Challenges Encountered
Data driven from network server and test tools	170.315(b)(1)	None	Based on transition of care features, the transmitted and received emails come to ToC Viewer application. There was no failure notified during the period 7/1/2023 to 7/31/2023 for 2.0G and the period 12/1/2023 to 12/31/2023 for 2.0B. We consider this as 100% success.	None
Success or failure rates	170.315(b)(1)	None	The count of creating CCDAs and the count of sending CCDAs were equal during the period 7/1/2023 to 7/31/2023 for 2.0G and the period 12/1/2023 to 12/31/2023 for 2.0B.	None

Measurement /Metric	Associated Criterion(a)	Relied Upon Software	Outcomes	Challenges Encountered
Data driven from network server and test tools	170.315(c)(1) 170.315(c)(2) 170.315(c)(3)	None	We checked the client's report and confirmed that the report is populating the CQM measure.	None
Success or failure rates	170.315(c)(1) 170.315(c)(2) 170.315(c)(3)	None	We have checked the generated information under EMR system and extracted QRDA files. All files were generated successfully. We consider this as 100% success.	None
Data driven from network server and test tools	170.315(f)(2)	None	Syndromic Surveillance registries connectivity was checked and no blocked messages during the period 7/1/2023 to 7/31/2023 for 2.0G and the period 12/1/2023 to 12/31/2023 for 2.0B.	None
Success or failure rates	170.315(f)(2)	None	We have checked the generated information under EMR system and stored HL7 messages under the engine. All extracting HL7 messages were generated successfully. We consider this as 100% success.	None
Data driven from network server and test tools	170.315(f)(4)	None	Based on cancer registry features, CDA document could be generated. There was no failure during the period 7/1/2023 to 7/31/2023 for 2.0G. We consider this as 100% success.	None
Success or failure rates	170.315(f)(4)	None	The count of creating CCDAs and the count of sending CCDAs were equal during the period 7/1/2023 to 7/31/2023 for 2.0G.	None

KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Apply based on the implementation guides	BESTCare2.0G Ambulatory & Inpatient Settings	~5/31/2023
Prepare real world testing	BESTCare2.0G Ambulatory & Inpatient Settings	~6/30/2023
Proceed real world testing	BESTCare2.0G Ambulatory & Inpatient Settings	~7/31/2023



Key Milestone	Care Setting	Date/Timeframe
Apply based on the implementation guides	BESTCare2.0B Ambulatory & Inpatient Settings	~10/31/2023
Prepare real world testing	BESTCare2.0B Ambulatory & Inpatient Settings	~11/30/2023
Proceed real world testing	BESTCare2.0B Ambulatory & Inpatient Settings	~12/31/2023